

Community Travel Training

We invite you to use the free Community Travel Training service. If you have a disability, use a mobility aid, or need assistance and would like to travel by low-floor buses, try this free coaching service.

Trainers will develop a coaching plan tailored to your needs that will allow you to learn at your own pace.

Trainers can focus on your travel needs, such as work trips, volunteer positions, appointments or general travel.

Call **384-7723** for information.

BC Transit provides three types of accessible transit services:

- **low-floor buses**
- **handyDART door-to-door service**
- **Taxi Saver program**

Many of our customers ride the regular bus for some trips, and use handyDART and Taxi Savers for other trips. BC Transit encourages you to use the transit services that best meet your travel needs.

Find more information and application forms at:
www.AccessVictoria.ca

Introduction to Accessible Transit Services

- **Low-floor buses**
- **handyDART door-to-door service**
- **Taxi Saver program**
- **Bus training**



Low-floor bus



A low-floor bus is part of the regular transit system. Almost all of our buses are low-floor and do not have stairs. Using a low-floor bus is easy, especially if you use mobility aids or have difficulty with stairs.

The bus can kneel to lower the entry level for you. It also has a ramp to help you get on and off the bus.

If you use a wheelchair or have a handyPASS, your attendant travels free.

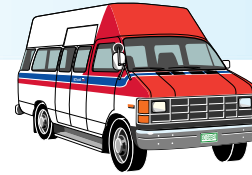
Your scooter or wheelchair must fit the ramp to be able to board the bus. Call BC Transit training department at 385-2551 to book a free orientation.

Routes, schedules and accessible bus stop locations **382-6161 and press 0**

TTD at **995-5622**

www.bctransit.com

handyDART



handyDART is a door-to-door service. You are picked up at the door and dropped at the door of your destination. handyDART is also a shared-ride service. This means that other passengers are picked up and dropped off during your trip. Trips must be booked in advance of the day you wish to travel.

If you cannot use the regular fixed route bus service due to a physical, cognitive or age-related disability, handyDART is for you. If you have a temporary disability you may also be eligible for handyDART.

You must register with handyDART to use the service. There is no fee to register, but you must complete an application form.

If you have never used handyDART, we will let you practice getting on and off the vehicle. Call 727-7811 and press 3 to arrange a practice session.

handyDART registration **727-7811 and press 0**

Taxi Saver Program

As a registered handyDART customer, you can use the Taxi Saver program. The Taxi Saver program provides a 50% subsidy for the cost of taxi rides. When handyDART services cannot meet your travel needs, you can take a taxi and pay with Taxi Saver coupons.

You must have a handyPASS to buy and use Taxi Savers. You get a handyPASS when you register with handyDART.

Taxi Savers are not available for temporary handyDART customers.

Taxi Savers **385-2551**

